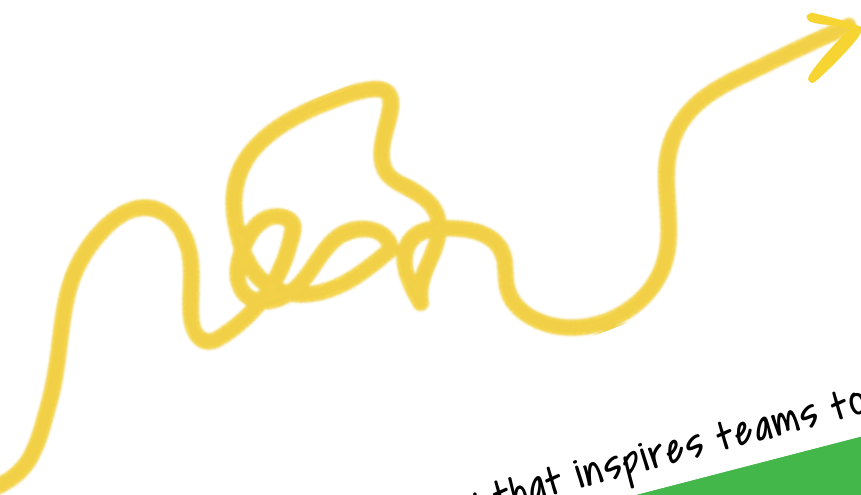




Agile Master for Service Managers

For over a decade, a leading UK public services course—recognised and accredited for its excellence

- Level: Entry level
- Maximum 15 delegates
- How: 2 full- days inperson or 4 half-days online
- Training style: learning by doing
- Cost: £9,975 per cohort or £895 per person
- Accreditation: Agile Masters with the Public Service Transformation Academy
- Delivered: Virtually or in-person



"Agile creates a real energy that inspires teams to get involved in delivering change" Director

**Basis**
Training

An immersive training program

The Agile Master for Service Managers is an immersive programme. Designed for local government leaders, focused on delivering service improvements and achieving meaningful savings whilst still running a frontline service.

Do you recognise yourself, or your team members, in two or more of these points?

- You need to deliver significant savings in under pressure services
- You want a practical approach to simplify and prioritise your complex change programmes to increase pace
- You need an effective method for clear governance and oversight
- You see your managers feeling overwhelmed as they deliver savings while leading their teams
- You need to find a way for large groups to collaborate on complex service changes

If so, our Agile Master course helps service managers adopt agile to ease pressure and improve service delivery, without the overwhelm.

Basis
Training

Quick Contact

This way you can easily contact us:

☎ +44 (0) 20 3239 2407

✉ comms@basis.co.uk



We help Public Services tackle messy problems, co-delivering effective change.



What the training will give you in practice:

- You'll learn how to gain oversight and control of all your work
- You'll get practical tools you can use to implement change immediately
- You'll benefit from hands-on, case-based training that helps you solve real problems
- You'll learn from public sector case studies, exercises and relevant theory
- You'll get accredited. This is the only agile training programme designed with and for the public and social sector, and it's accredited by the Public Service Transformation Academy.

Use the training to start your team's awareness of agile. We build your team's confidence to start to adopt an agile way of working straight away.

It's important that the training mirrors real life. All our trainers have experience of using agile in public sector organisations, so the training is far from 'talk-over slides'.

The programme blends theory and practical exercises to develop a thorough working knowledge of agile and how it can be used to deliver savings in frontline services.

"We have multiple simultaneous projects running, as well as our usual day to day business, and agile helps us deliver both"

- Director, Waltham Forest council

Costs, add-ons and registration

The total costs for the training delivered online or in the room are £9,975 (excluding VAT). There are no additional or hidden costs.

You can also request a no-obligation quote for a training delivered in the room wherever best suits you.

Take advantage of our attractive add-ons when you register for several courses. To speak with one of us directly, drop us a line at comms@basis.co.uk.

Do you want our Agile Master for Service Managers training but only have 6 people or fewer? We may be able to link you to another client so you can share the costs: comms@basis.co.uk.



Rebecca - Trainer

Do you have questions or do you want advice?



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A better way to deliver change and achieve meaningful savings

Service managers face a tough challenge: meeting rising demand while finding savings within already stretched budgets.

They're under pressure to meet senior expectations, support their teams, and deliver complex changes with stakeholders - in ways that feel overwhelming and exhausting.

How Agile helps

- Tackle the right problems: using different approaches for technical, complicated, and complex issues
- Stay focused: reducing multitasking and overload to make faster progress

- Test and learn safely: small-scale testing and reflection before scaling
- Adapt quickly: using real-time feedback and outcomes to shape your next steps

Agile brings structure. A way to bring people together to design and deliver improvements, you can save money and build services that work better for everyone.



Who is this training for?

You might be:

- A senior leader in a local authority
- Responsible for multiple programmes and services
- You need to find savings whilst delivering front-line services
- You want your teams to identify and deliver everyday improvements

What our clients say

"It is incredibly helpful to be able to learn agile using examples from the Public Sector. That sets this course apart from others and the flexibility of flow throughout the two days means it is tailored to precisely what we needed."

- AD Culture & Leisure, Richmond & Wandsworth

"I would absolutely recommend the course to help participants explore different ways of delivering change in an effective, timely, focused and inclusive way."

- Head of Community Development & Partnerships, Royal Borough of Kensington & Chelsea

"We ran a tiny agile prototype... 2 hours, 6 people, and everyone said, 'That felt like the most real bit of work I've done in ages'."

- Health and Community Care Manager, Gwynedd Council

We are proud of what we do



The skills you need to turn messy problems into meaningful opportunities.

Basis Training is the only training company fully dedicated to public sector transformation. With 10+ years of experience, we understand how councils and the NHS really work - no corporate buzzwords, no generic “agile” fluff. Just practical, relevant training that makes a real impact.

In 2010, driven by acute austerity, our clients told us, “We need to diversify our staff’s skills to save money.” So we built our first courses and the response was overwhelmingly positive.

Since then, we’ve stayed focused on what matters: designing training that solves real problems. From frontline staff to leadership teams, we equip people with the skills and confidence to drive change where it counts.



We provide training for:



and over 80 more public sector organisations!

Agile Master for Service Managers Training

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