



Agile Master for NHS

For over a decade, a leading UK public services course — recognised and accredited for its excellence

- Level: Entry level
- Maximum: 15 delegates
- How: 2 full-days inperson or 4 half-days online
- Training style: learning by doing
- Cost: £9,975 per cohort or £895
- Accredited by Public Service Transformation Academy
- Delivered: virtually or in-person



"It helps manage a growing, complex workload." GP Somerset

Basis
Training

An immersive training program

The Agile Master for NHS is an immersive training programme for those who want a better way to manage change and improve services.

Do you recognise yourself, or your team members, in two or more of these points?

- You feel overwhelmed juggling patient care, service changes and daily management
- You and your team feel fatigued from constant change and high demand
- You want a practical approach to simplify and prioritise everything on your plate
- You need to find a way for large groups to collaborate on complex service changes

If yes, our Agile Master for NHS provides a clear, structured approach to balancing service improvements with patient care

The logo for Basis Training features the word 'Basis' in a large, white, sans-serif font with a yellow scribble above it. Below 'Basis' is the word 'Training' in a smaller, white, sans-serif font.

Basis
Training

Quick Contact

This way you can easily contact us:

 +44 (0) 20 3239 2407

 comms@basis.co.uk



We help Public Services tackle messy problems, co-delivering effective change.



What the training will give you in practice:

- You'll learn how to gain oversight and control of all your work
- You'll get practical tools you can use to implement change immediately
- You'll benefit from hands-on, case-based training that helps you solve real problems
- You'll learn from NHS case studies, exercises and relevant theory
- You'll get accredited. This is the only agile training programme designed with and for the public and social sector, and it's accredited by the Public Service Transformation Academy.

Use the training to start your team's awareness of agile. We build your team's confidence to start to adopt an agile way of working straight away.

It's important that the training mirrors a real-life project. All our trainers have experience of using agile in public sector organisations, so the training is far from 'talk-over slides'.

The programme blends theory and practical exercises to develop a thorough working knowledge of agile and how it can be used to deliver change and improve care.

"Improved communication, quicker responses, and better outcomes. Agile is ideal for PCNs."

- PCN Manager

Costs, add-ons and registration

The total costs for the training delivered online or in the room are £9,975 (excluding VAT). There are no additional or hidden costs.

You can also request a no-obligation quote for a training delivered in the room wherever best suits you.

Take advantage of our attractive add-ons when you register for several courses. To speak with one of us directly, drop us a line at comms@basis.co.uk.

Do you want our Agile Master for NHS training but only have 6 people or fewer? We may be able to link you to another client so you can share the costs: comms@basis.co.uk.



Rebecca - Trainer

Do you have questions or do you want advice?



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A better way to manage change and improve care

NHS leaders face a tough challenge: delivering excellent care today while driving service improvements for tomorrow.

Whether you're a clinician, a head of service, or a PCN manager, you're balancing daily operations with making complex changes. That can lead to overwhelm, change fatigue, and a sense that despite best efforts, progress is slow.

Why traditional approaches aren't enough

In the NHS, services operate in fast-moving, complex environments. Traditional project management methods, such as linear plans, fixed timelines, rigid milestones – often don't reflect the messy, human reality of service delivery.

Plans quickly become outdated. Teams get bogged down in managing the plan, rather than delivering the change.

How Agile helps

Agile offers a more flexible, people-focused way to manage change. Perfect for complex systems like health and care, where adaptability and learning matter most.

Agile helps NHS teams:

- Tackle the right problems: with different approaches for technical, complicated, and complex issues
- Stay focused: reducing multitasking and overload to make faster progress
- Test and learn safely: small-scale testing and reflection before scaling
- Adapt quickly: using real-time feedback and outcomes to shape your next steps

Agile brings structure without rigidity, helping NHS leaders and teams work smarter to deliver better care and lasting improvement.



Who is this training for?

You might be:

- You are a lead clinician responsible for changing how your service operates
- You are the head of service for an ICB, developing new models of care and integrating different parts of the system
- You manage multiple projects and teams as a PCN or practice manager
- You want to empower your teams to identify and deliver everyday improvements

Past delegates include clinical, management and project roles working for Primary Care Networks, Integrated Care Boards, GP Practices and hospitals

What our clients say

"General Practice is under more and more pressure each day so I have recommended this course to my practice manager, deputy manager and Lead Nurse so that they can all benefit from it too."

- GP

"Honestly the best training course I have ever been on. Energising, practical, and fun!"

- Head of General Medical Services, ICB

"The course was very useful, I can now prioritise without getting overwhelmed."

- Patient Services and IT lead

We are proud of what we do



The skills you need to turn messy problems into meaningful opportunities.

Basis Training was established to meet our clients needs for high-quality, impactful public sector training at an affordable price point.

In 2010, driven by acute austerity, our clients told us, “we need to diversify our staff’s skills to save money.” We realised we could fill that knowledge gap – and fill it well – so we started developing our first courses to rave reviews.

Since then, we’ve made it our mission to build more and more courses in response to our clients’ most pressing problems. We support NHS teams to take those problems and turn them into meaningful opportunities by equipping delegates with a powerful mix of theory and frontline experience.



We provide training for:



and over 80 more public service organisations

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